

**QX  
Warehouse  
Management**

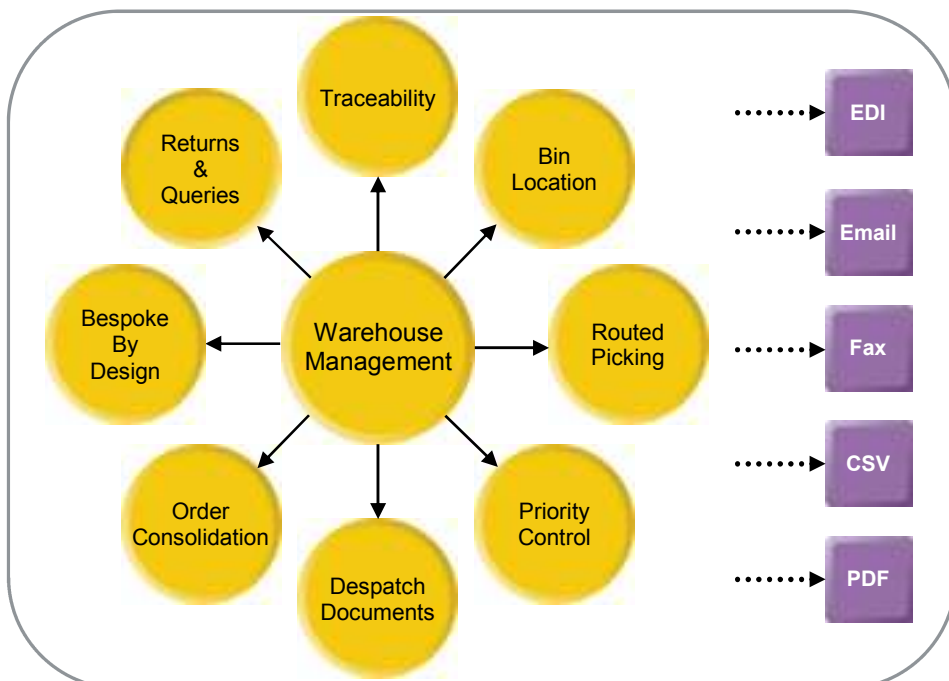
Today's customers can be very demanding; they won't accept delays in delivery, incorrect despatches or out of stock excuses. **QX** gives you the tools to exceed to those demands.

As with all areas of **QX**, Warehouse Management can be configured in various ways, with the added benefit of expanding the functionality as required. The capacity for multiple warehouses, be they physical or virtual, is standard functionality within **QX**, as is the fully located stock, whether first in first out (FIFO) or serial lot traceable.

Seamless visibility of real time customer order status within the despatch environment allows the sales staff to advise your customers of the exact position of their order within the despatch cycle and escalate the despatch priority if required. You have the power to know which operative is picking, checking or packing the goods, without leaving your desk or picking up the telephone. Amendments to the order can be made simply and easily, automatically notifying the warehouse. This removes the need for foot or telephone traffic between departments and reduces the number of incorrect despatches and therefore customer returns.

The choice of despatch interface modules allows you to meet the requirements of your warehouse environment. This can be from Key entry, Touch Screen, Voice or Radio Frequency technology. **QX** gives your operatives the tools to fulfil your customers' needs.

**QX** will integrate with your choice of courier despatch protocol or even map the load management of your own fleet.



**Key Features**

**Processing**

- Order Documentation
- Despatch advice
- Order priority notification
- Integrated order change request

**Picking and packing**

- Routed Picking
- Consolidated orders
- Packaging instructions
- Batch/Lot notification
- FIFO ability
- Touch screen capability

**Despatch**

- Despatch advice
- Despatch note production
- Certification production
- Product instruction
- Bin number allocation
- Label production
- Customer defined consolidation
- Goods collection
- Courier Collection
- Load planning

**Goods in/Returns**

- Goods receiving and allocation
- Stock return management
- Returns and queries log
- Supplier reference or lot number

**Clarity**

- Supervisor facilities
- Performance Reports
- User Pin Number Control
- Serial lot traceability
- Traceable from entry to invoice

**Additional available modules**

- Automated Certificate Production
- Digital image processing of certificates
- RF / Voice Warehousing
- Integrated Courier Despatch